

## **Your Access to MDNSW supports**

This policy is to let you know about how to access MDNSW supports and services



We will respect your privacy



We will explain costs to you before commencement of service



We make sure you have enough time to decide before you sign our Service Agreement



You have the right to make your own decisions about your supports







We will communicate with you in the way you prefer



Your supports will be free from violence, abuse, neglect, and discrimination



We will supply information or an interpreter in your language



## You can find information about our services here:



On our website www.mdnsw.org.au



At Neuromuscular Clinics at the hospital you visit



In our newsletter Talking Point



On our Facebook page www.facebook.com/MDNSW

Or you can **Contact us** by email, phone, website or at our office:



info@mdnsw.org.au



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